

Hello!! It has been a while since we connected and I wanted to give you a special thanks for joining our podcast today! A lot has been happening here at DollarDays in the past year and I wanted to bring you up to speed on all the nuances that may just convince you to login and browse the site again!

Proudly, we remain the country's premier online wholesale and closeout site. Our prices are rock bottom and that keeps our customers coming back time and again. You probably knew this, but I thought I'd remind you!

Maybe you are wondering about who are our customers and how you fit into the DollarDays family? There is no one size fits all in terms of a DollarDays customer. One customer group we speak with each day is churches who are placing orders for events or ministries they're having. One called today about a Casino Night they were planning as a fundraiser and they were able to get everything they needed online! And because they were a non-profit organization, they received free shipping (they were ecstatic about that, by the way). Then we have our eBay and Amazon sellers who buy at DollarDays (tax free) and resell at online marketplaces. As you might imagine, we have online, as well as brick and mortar retail stores buying from us every single day. Pharmacies are also a large part of our business. But what about the regular Jill or Joe? Lots of individuals want party or holiday supplies in bulk. Many organizations buy toys in bulk to donate to the less fortunate at Christmastime. Artisans regularly buy their art, craft and sewing supplies here. Teachers buy in bulk and save big money. And the list goes on. Where do you fit into the DollarDays family and how may we help you? What do YOU need?

Let's talk about products. We're up to just about 225,000 products----everything from ant farms to king size mattresses to clown shoes to cookware (and everything in between). If you can think it, we have it. And if you stump us, our merchandisers will comb the globe to get you what you need! We have merchandisers on the road 40 weeks a year, looking for new products to carry. We had a fan post of our Facebook page today to find out if we still carry the LED Cowboy Hats! DollarDays is truly your one stop shop!!! We are committed to getting what you need at the best possible price! What are you looking for?

As you may have noticed, you're starting to pay sales tax for online purchases. As a country, we have enjoyed no sales tax for online purchases for many years. It kind of took the sting out of having to pay for shipping! You can always count on no sales tax at DollarDays because we are a true wholesaler. Yes, shipping remains a real cost for us, so we'll always have that but watch for our emails and specials to get free continental US shipping. (And if you are a non-profit organization, we pay the shipping as our gift to you!)

Something we have just launched is global shipping! We ship everywhere except Antarctica! Our customers have been asking for this for quite some time and we finally found a global shipping partner who can make that happen! As long as you are not sending gifts to penguins, we've got you covered!

A major improvement we have made is extending our office hours to 24 hours per day. You can call in and speak to an account manager any time you need us! While we have always been available 24/7 online, some of our customers often would rather speak to a professional account manager. So, call us anytime!!!

A quick reminder---we have a platinum program that's been saving our customers hundreds of dollars every year! Membership gives you a whopping 7% off the regular wholesale pricing---over a year, that's a huge savings! Next time you talk with one of our account managers, ask about the Platinum Program.

Some of you may know about our CEO Marc Joseph and his commitment to give back to the community. Marc gives \$5,000 in merchandise each month to a community cause, organization, hero or business that could use a helping hand. We promote this program on our Facebook page and it's actually our fans who select who or which organizations receive the \$5,000. So if you haven't become our fan, do it today and learn about all the heartfelt giving DollarDays does to communities all over the country!

By becoming our Facebook fan, you will also get first dibs on Marc Joseph's monthly articles that are published on *Huffington Post*. Each month he addresses a critical issue that hits home to all Americans. For example, in March, he will be addressing what happens to a person or a family when unemployment ends and still no job.

Marc takes a critical look at today's top issues facing Americans, offering solutions and compassion. It's no wonder Marc is committed to lending his hand whenever he can. Bottom line is, you can feel good about knowing first hand that you are working with a company that has a big heart---AND CARES!

Well, thanks so much for listening to this quick and informative chat. Now you know that DollarDays has much to offer. Whether it's selection, price or great customer service, you can count on us to be there for you! We hope to see you on [DollarDays.com](http://DollarDays.com) soon!

In closing here are a few words from some of our satisfied customers!!

What a great place to get things to give away! Our little church gave away 120 back packs when our local school started. We got our back packs from Dollar Days. Everyone loved them! Next year we hope to do more.

Diane K of Denver, CO

About 5 teachers at my school placed one big order for back to school and saved a lot of money on the school supplies and incentives that typically come out of our own pockets.. Have to also say that I am really impressed with your customer service and delivery times, these items showed up incredibly fast.

Joanne E. Long Island, NY

This was my first order with your company. The order was placed on Sunday 11/20 at 0956 hours and I had it at my home on Tuesday 11/22 at 5pm! I was totally amazed! Other businesses should take a lesson from you! Congratulations on a job well done, I will definitely be ordering again.

Jeanne I. of Fishkill, NY

That's it. We have a podcast every week and you are invited to join us!